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# WIS Competences

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RA I WIS Implementation Planning Workshop

# Topics

- What is a competence
- WIS Competences
- WIS Training and Learning Guide





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What is a competence?

# Example: if you manage Fruit Juice System

Requirement	Job Task	Competency
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Fresh Fruit Juice every day



Make Fruit Juice

- Key components
  - Get Fruit
  - Operate Blender
  - Manage Continuity
- Knowledge & Skill requirements
  - Quality of Fruit
  - Availability
  - Maintenance procedure
  - Warranty



# Example: if you manage Fruit Juice System

## Training & Learning Guide



### ■ Key learning resources

- List of fruit shops
- Instruction manual
- Warranty document



### ■ You must be able to:

- Get fresh fruit reliably
- Operate blender safely
- Manage the system



# From development activity to competence





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# WIS Competences

# WIS competencies



## Infrastructure

- 1. Manage the physical infrastructure
- 2. Manage the operational applications



## Data

- 3. Manage the data flow
- 4. Manage the data discovery



## External interactions

- 5. Manage the centre-centre interactions
- 6. Manage the user interactions



## Operational service

- 7. Manage the quality, risk and operational service





# WIS competencies – Infrastructure 1



## Infrastructure

- 1. Manage the physical infrastructure
- 2. Manage the operational application

## IT Operations control

- Maintain the system in optimal operational condition
- Contingency planning, operations backup & recovery

## Facilities Management

- Manage physical site security
- Manage physical site environmental control



# WIS competencies – Infrastructure 2



## Infrastructure

- 1. Manage the physical infrastructure
- 2. Manage the operational applications

Meet service levels by maintaining applications

Contingency planning and application backup & restore

Ensure data integrity and completeness in the event of system failure

Ensure system security



# WIS competencies – Data 3



## Data

- 3. Manage the data flow
- 4. Manage the data discovery

Collection & distribution of data and products as per data policy

Publish data and products

Subscribe to data and products

Encode, decode, validate and package data and products

Create, update and maintain data flow catalogues

Manage connectivity between centres

Control the data flow to meet service levels



# WIS competencies- Data 4



## Data

- 3. Manage the data flow
- 4. Manage the data discovery

Create and maintain discovery metadata records describing products and services

Add, replace or delete metadata records within the catalogue

Ensure that all information and service offerings from a WIS centre have complete, valid and meaningful discovery metadata records uploaded to the catalogue



# WIS competencies – External interactions 5



## External interactions

- 5. Manage the centre-centre interactions
- 6. Manage the user interactions

Exchange information with other centres on operational matters

Facilitate registration of new WIS centres

Facilitate registration of new data and products by other WIS centres

Create and respond to WIS service messages, including GTS



# WIS competencies – External interactions 6



## External interactions

- 5. Manage the centre-centre interactions
- 6. Manage the user interactions

Register data providers and subscribers and maintain a service agreement

Set and register access criteria

Provide systems and support for users to publish and access data and products

Manage user relations to ensure a high satisfaction level



# WIS competencies – Operational service 7



## Operational service

- 7. Manage the quality, risk and operational service

Coordinate all WIS functions and activities of the centre

Ensure and demonstrate compliance with regulations and policies

Monitor and meet quality and service performance standards

Ensure service continuity through risk management, planning and implementation of service contingency service backup and service restore, and ensure data continuity in the event of system failure

Plan and coordinate the delivery of new functionality





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# WIS Training and Learning Guide



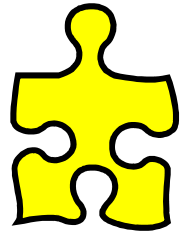
# WIS Training and Learning guide

For each Competency

- Learning outcomes
  - You will be able to ...
- Learning activities
  - learn how to perform the job tasks ...
- Assessment
  - you must be able to ...
- Learning resources
  - WMO manuals, Guides etc.
- Other

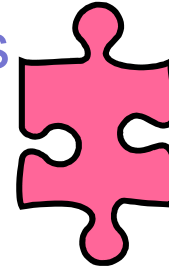


# Developing Competency: Manage the physical infrastructure



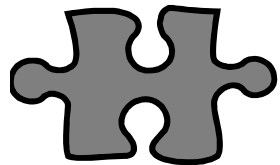
## Performance components

- Manage contingency planning & backup



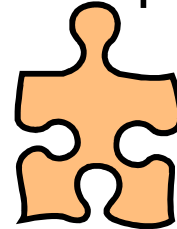
## Learning outcomes

- plan for upgrades and backup



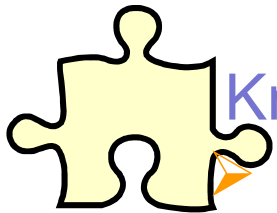
## Requirement

- Operate WIS system



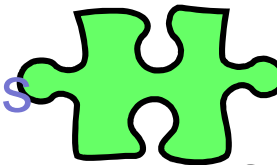
## Learning activities

- Respond to monitoring reports



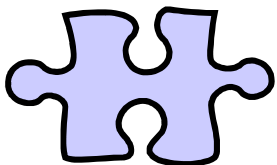
## Knowledge & Skill requirements

- Service level agreement



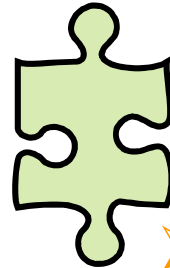
## Assessment

- Configure & maintain system



## Job Task

- Manage physical infrastructure

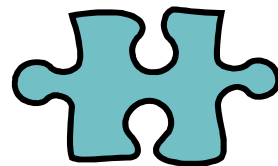
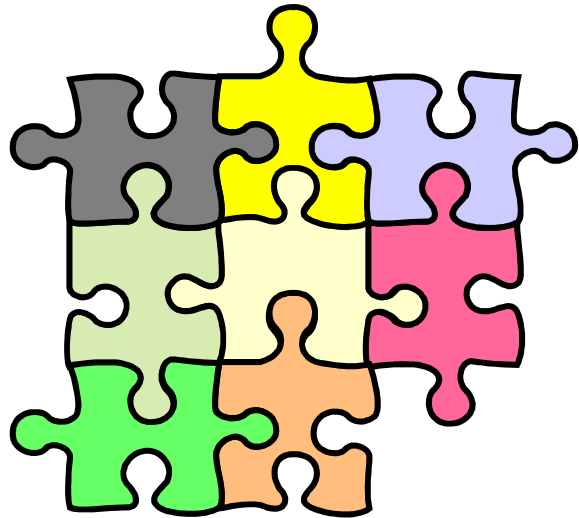


## Learning recourses

- Manufactures' handbooks and guides



# WIS Competency: Training curriculum



The Training & Learning Guide provides guidance that is widely needed

You should assess your centre's own needs to tailor the activities



# WIS Competency based training curriculum is:

- is specific to WIS
- is for operating and managing WIS centres
- Is for project managers, engineers, technicians and IT personnel
- is describing “what people can do rather than what they know”
- is ensuring that they will be able to perform their job task effectively
- is tailored to each individual’s needs

Knowledge is a tool to support **COMPETENCE**





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Thank you for your attention

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